

Future Governance Arrangements

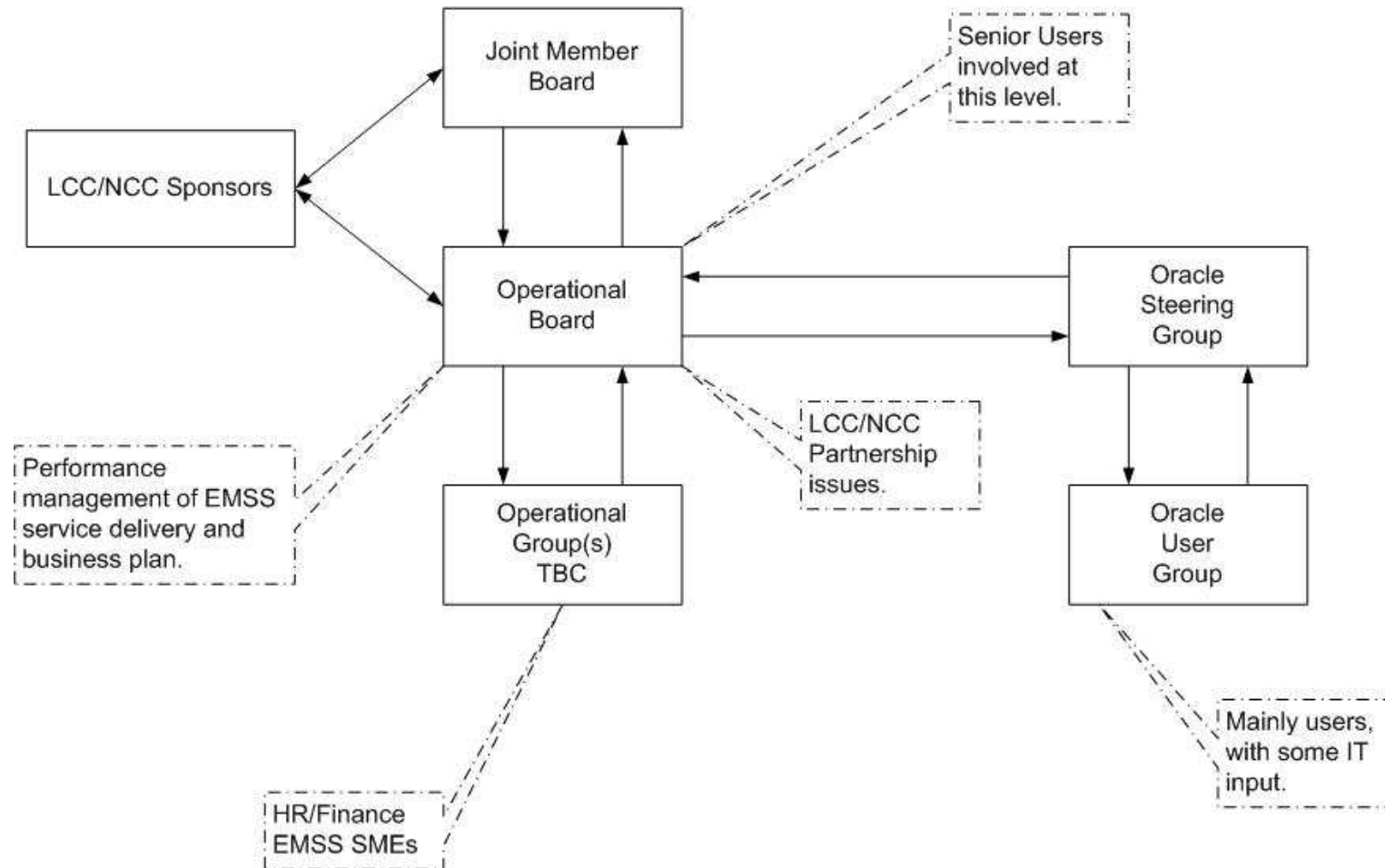
19 June 2013

Liz Sexton – Programme Manager

Future Governance Arrangements

- Governance already in place – reviewed to reflect post go live operations
- Important to ensure that issues are dealt with at the appropriate level
- Following chart shows proposed governance arrangements

Proposed Future Governance Structure



Proposed Remit of Governance Groups

- Operational Board
 - Focus on monitoring and challenge through SLA's and KPI's,
 - Ensures clear separation between issues relating to the EMSS Partnership, and operational issues impacting on service delivery.
- Operational Group.
 - Joint NCC / LCC client group formed to develop relationships and deal with day to day operational issues.
 - Further consideration to be given to format of groups joint HR / Finance group, or two separate groups created.
- Oracle Steering Group (formerly the Strategic Design Group).
 - Provide joint ownership of the Oracle platform. LCC, NCC and EMSS membership.
 - Oversee delivery of an Oracle Work Programme.
 - Escalating issues where necessary to the Sponsors or Joint Committee.
 - Oversee performance management relevant SLAs.
- Oracle User Group reports into the Steering Group
 - Develop the detail of the Oracle Work Programme.